

BELL ATLANTIC RESPONSE TO MA DTE KPMG EXCEPTION

Exception #:	4 Addendum
Component:	A substantial portion of the documentation in the LSOG 4 Pre-Order and Order Business Rules and the EDI Pre-Order and Order Guides is incomplete, incorrect or unclear.
Domain:	POP
Date Uncovered by KPMG:	2/29/00
Date BA Received:	3/1/00
Date BA Responded:	3/7/00
KPMG Summary Statement and BA Response:	If LSOG 4 documentation is missing, incorrect or unclear in Pre-Order and Order Business Rules and EDI Pre-Order and Order Guide a CLEC cannot receive the correct response (e.g. confirmation or error) from BA and cannot properly format a transaction.

Issue 4.3: The issues identified in the KPMG document have been identified and will be corrected as change pages to the BA Pre-Order EDI Guide v 4.1.2. This bulletin is expected to be issued through the standard Change Control process approximately 3/17/2000. Specific responses to the individual issues raised in the document are provided below.

B. The example is incorrect; the element should be mapped to the standard location. A change page will be issued by 3/17/2000 to reflect this change to the example.

F. The elements should be mapped to P01/SLN/REF, although this is a nonstandard mapping.

L. The example is incorrect; the element should be mapped to the standard location. A change page will be issued by 3/17/2000 to reflect this change to the example.

Q3. The example is incorrect; the element should be mapped to the standard location. A change page will be issued by 3/17/2000 to reflect this change to the example.

T1. Bell Atlantic is currently investigating this issue, since the EDI maps appear to be erroneously mapping to both locations. The maps will be updated, and change pages for the documentation will be issued through the standard Change Management process by 3/17/2000 to reflect these changes.

T7. The example is incorrect; the element should be mapped to the standard location. A change page will be issued by 3/17/2000 to reflect this change to the example.

U. The example is incorrect; the INQRESNBR field should be mapped as a detail element. A change page will be issued by 3/17/2000 to reflect this change to the example.

Z1. The example is incorrect; the element should be mapped to the standard location. A change page will be issued by 3/17/2000 to reflect this change to the example.

AA6. The EDI Guide and Example are both incorrect; SLN/N1/REF is the correct mapping for this element. Change pages will be issued by 3/17/2000 to reflect this change to the EDI Guide and Example.

AA7. The Example is correct; SLN/N1 is the correct mapping for this element. The EDI Guide will need to be updated; a change page will be issued by 3/17/2000 to reflect this change to the EDI Guide.

AA11. The example is incorrect; the element should be mapped to the standard location. A change page will be issued by 3/17/2000 to reflect this change to the example.

BB12. The Example is correct; this field should be mapped to N1/N4. The EDI Guide will be updated to reflect this, and change pages for the documentation will be issued through the standard Change Management process by 3/17/2000 to reflect these changes.

BB18. The EDI Guide and Example are both incorrect; this field should be mapped only as a Header N1/N4. The EDI Guide and Example will be updated to reflect this, and change pages for the documentation will be issued through the standard Change Management process by 3/17/2000 to reflect these changes.

BB24. The Comments field in the EDI Guide is incorrect; the reference to MSG01 should instead be MTX02. A change page will be issued by 3/17/2000 to reflect this change to the EDI Guide.

BB30. The EDI example is missing a line immediately above the SAST and SAZC elements which reads "N1*IT*NONE". A change page will be issued by 3/17/2000 to reflect this change to the example.

Issue 4.7: These issues have been identified and the appropriate change pages created and submitted to BA Change Control. The bulletin regarding these issues should be issued by approximately 3/17/2000. Specific responses to the individual issues raised in the document are provided below.

A. All elements marked as Header/Detail should be mapped exclusively to the Header. A bulletin with change pages to the EDI Guide and Example is being sent to BA Change Control, and should be issued by 3/17/2000.

B. All elements marked as Header/Detail should be mapped exclusively to the Header. A bulletin with change pages to the EDI Guide and Example is being sent to BA Change Control, and should be issued by 3/17/2000.

C. The EDI example is incorrect; the IBT field should be mapped to the header. A bulletin with change pages to the EDI Example is being sent to BA Change Control, and should be issued by 3/17/2000.

Issue 4.8: The issues identified in the KPMG document have been identified and will be corrected as change pages to the BA Pre-Order EDI Guide v 4.1.2. This bulletin is expected to be issued through the standard Change Control process approximately 3/17/2000. Specific responses to the individual issues raised in the document are provided below.

A. The qualifier for USOC field on the CCSR should indeed be UC in this instance. No documentation changes are necessary.

B. Bell Atlantic is currently investigating this issue, since the EDI maps do not appear to contain these switch groups. The maps will

be updated, and change pages for the documentation will be issued through the standard Change Management process by 3/17/2000 to reflect these changes.

C. Bell Atlantic is currently investigating this issue, since the EDI maps do not appear to contain the Exchange switch group. The maps will be updated, and change pages for the documentation will be issued through the standard Change Management process by 3/17/2000 to reflect these changes.

D. These two examples will be updated to break out the Switch Groups. Change pages will be issued through the standard Change Management process by 3/17/2000 to reflect these changes to the examples.

E. The example is incorrect; the element should be mapped to the standard location. A change page will be issued by 3/17/2000 to reflect this change to the example.

F. The qualifier as noted in the EDI Guide is incorrect; the correct qualifier is "IC", as used in the Example. The EDI Guide will be updated to reflect this. Change pages will be issued through the standard Change Management process by 3/17/2000 to reflect the change to the EDI Guide.

G. The example is incorrect; the element should be mapped to the standard location. A change page will be issued by 3/17/2000 to reflect this change to the example.

H. Bell Atlantic is currently investigating this issue, since the EDI maps appear to be erroneously mapping to both locations. The maps will be updated, and change pages for the documentation will be issued through the standard Change Management process by 3/17/2000 to reflect these changes.

I. The EDI Example is correct; the mapping should be PO1/SLN/N1 for this element. The EDI Guide will be updated to reflect this. Change pages will be issued through the standard Change Management process by 3/17/2000 to reflect the change to the EDI Guide.

J. The PO1/PID mapping is correct for this element. The Example will be updated to remove the erroneous reference to PO1/SI. A change page will be issued by 3/17/2000 to reflect this change to the example.

K. Bell Atlantic is currently investigating this issue, since the EDI maps appear to be erroneously mapping to both locations. The maps will be updated, and change pages for the documentation will be issued through the standard Change Management process by 3/17/2000 to reflect these changes.

L. The Example is correct; N902 should be ERRCODE. The EDI Guide will be updated to reflect this, and change pages for the documentation will be issued through the standard Change Management process by 3/17/2000 to reflect these changes.

M. The Example is correct; these fields are both Header REFs. The EDI Guide will be updated to reflect this, and change pages for the documentation will be issued through the standard Change Management process by 3/17/2000 to reflect these changes.

N. The Example is correct; this field should be mapped to N1/N4. The EDI Guide will be updated to reflect this, and change pages for the documentation will be issued through the standard Change Management process by 3/17/2000 to reflect these changes.

O. The Example is correct; these fields should be mapped within the PO1/SLN. The EDI Guide will be updated to reflect this, and

change pages for the documentation will be issued through the standard Change Management process by 3/17/2000 to reflect these changes.

P. The EDI Guide is incorrect; the element should be mapped to MTX02, not MSG01. A change page will be issued by 3/17/2000 to reflect this change to the EDI Guide.

Q. The EDI Guide is incorrect; the element should be mapped to MTX02, not MSG01. A change page will be issued by 3/17/2000 to reflect this change to the EDI Guide.

R. The EDI Guide is incorrect; the element should be mapped to MTX02, not MSG01. A change page will be issued by 3/17/2000 to reflect this change to the EDI Guide.

S. The Example is correct; these fields should be mapped to N1/N4. The EDI Guide will be updated to reflect this, and change pages for the documentation will be issued through the standard Change Management process by 3/17/2000 to reflect these changes.

T. The Example is correct; these fields should be mapped to N1/N4. The EDI Guide will be updated to reflect this, and change pages for the documentation will be issued through the standard Change Management process by 3/17/2000 to reflect these changes.

U. The EDI Guide is incorrect; the element should be mapped to MTX02, not MSG01. A change page will be issued by 3/17/2000 to reflect this change to the EDI Guide.